

eConsults: A novel way to deliver care

PCP to specialist electronic consults via a web-based platform.

Connect to specialists in a matter of hours to:

Get guidance on care plans

Expand scope of care at the clinic

Get patients the specialist care they need, without travel, wait or additional expense





# eConsults are simple, fast, and fit seamlessly into your clinical workflow.

# The AristaMD Process



#### 1 Provider initiates eConsult

Patient cases appropriate for eConsult are automatically flagged and requested within the eConsult platform

All relevant patient data is compiled into the eConsult request, with no burden on the PCP



## 2 Specialist completes eConsult

Responds with a detailed recommendation within 24 hours



3 PCP receives signed and dated response outlining care recommendations

OK to treat!

In-person visit required

# Objectives and advantages



#### Deliver faster specialist access

Realize immediate improvements in access times



#### Decrease the cost of care

Fewer expensive specialist visits, workups, hospitalizations, downstream referrals and ED visits



#### Increase member satisfaction

Reduce time to receive specialist care and out-of-pocket expenses (e.g., travel)



#### Improve outcomes

Reduce unnecessary specialist referrals, ED visits, and hospital admissions



#### Have happier docs

PCPs supported for complex populations; specialists operate at top of license; happier patients

# Proven solutions that add value to providers, patients, and payers.\*

### Higher margins

Decreased cost of care for cases covered by eConsults

#### Decreased cost of care

Access to specialty care for less money without the burden on patients to travel

#### **Better Ratings**

HEDIS, STARS, CAHPS

