

Workflow efficiency tools streamline review scheduling and centralize appeals.



Take control of your review scheduling and appeals data with AristaMD.

Our robust and flexible application suite offers a simple way to coordinate and schedule clinical reviews and centralize appeals data from multiple disparate systems.

Discussions between physicians and insurance company reviewers are often time-consuming to coordinate and difficult to track. As a result, there is a greater risk of failing to meet regulatory requirements and service line agreements (SLAs).

Our solution connects and coordinates providers, insurance company staff and physicians, and third-party reviewers. It empowers users to schedule prior authorization appeals and case reviews in an instant.

AristaMD's appeal management and reporting functionality also maintains an inventory of open items and tracks at-risk cases against SLAs and regulatory turn-around-time requirements.



Enterprise Workflow Automation that's HIPAA-Compliant and Customizable.



Peer-to-Peer Review Scheduling

Self-serve or call center driven appointment scheduling for clinical reviews and appeals



Appeals Management

Event-based case inventory system with configurable queues, rules, actions and reports

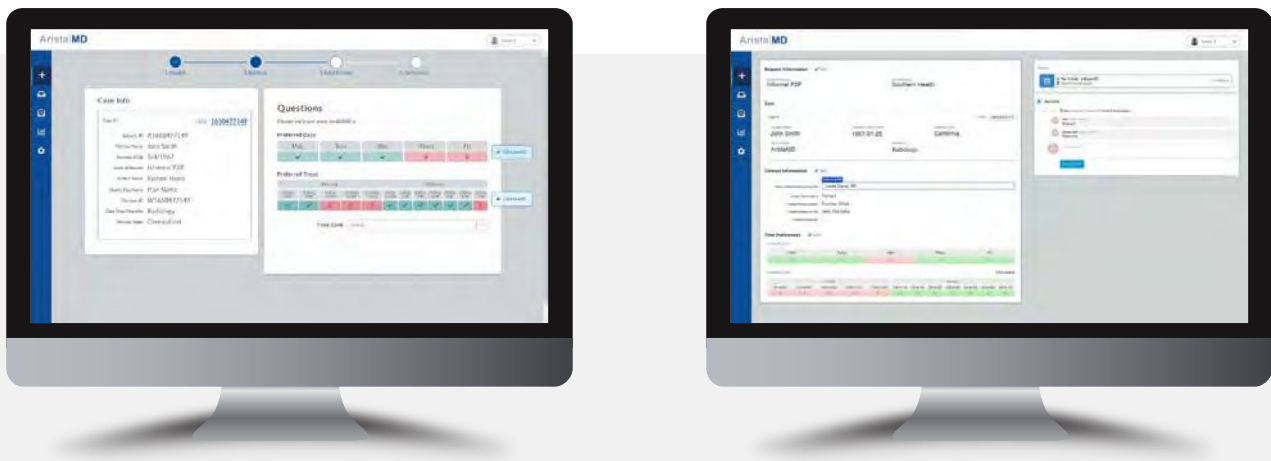
For more information or to request a demo, contact us at info@aristamd.com or visit www.aristamd.com.

Arista|MD

Peer-to-Peer (P2P) Scheduling

Providers responsible for patient care are often puzzled by the limited availability of insurance company physicians for P2P reviews. When multiple calls and emails are required to coordinate between the treating and reviewing physicians, a process designed to increase collaboration and transparency triggers frustration and delays.

With visibility of the reviewer's schedule and the ability to select a convenient time for both physicians, the review process is simplified to meet the requirements of insurance companies to support utilization management.



Self-Service Scheduling:

The treating physician or a staff member can indicate the days and times when the physician is available for a P2P review. Once scheduled, the date and time are updated on the platform, and a confirmation email is sent to both the treating and reviewing physicians.

Scheduling for:

- 🔍 Allied Reviews
- 🔍 Appeals
- 🔍 Diagnosis-Related Group Validation
- 🔍 Federal and State External Reviews
- 🔍 Initial Reviews
- 🔍 Quality of Care Reviews
- 🔍 Special Investigations
- 🔍 Pharmacy Reviews

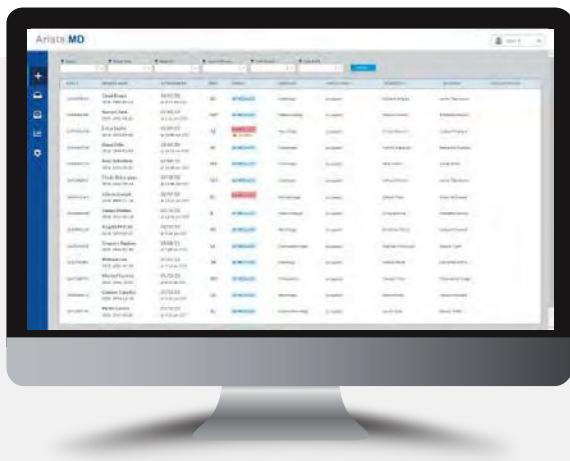
Prioritize & Assign Reviews

Confirm that initial reviews, appeals and quality reviews are managed in an efficient and timely manner. AristaMD gives you the power to apply rules to route reviews by:

- ☑ Turnaround time constraints ☑ Federal, State or service-level agreement (SLA)
- ☑ Case type ☑ Initial, Quality of Care, Pharmacy, etc.
- ☑ Reviewer experience, department or education
- ☑ Specialty, sub-specialty or state of license

Manage Disputes & Appeals

To manage prior authorization disputes and expedite the claims appeals process, AristaMD compiles the calendars for all parties involved in the review process. We also display the availability of appropriate reviewers and enable the treating physician to select a date and time to discuss the patient's claim or appeal.



Review Queueing & Routing

See and sort the reviews in-progress by date, case type, reviewer, SLA, specialty, review status, etc. Click on the case to see additional information, including the activity associated with the case.

Data for Compliance & Appeal Management

Analyze and report on a variety of data to support Federal and State regulatory requirements and exceed URAC standards. Monitor the duration of the review by case type and the performance of reviewers.

Identify opportunities to improve the review process and identify review types and reviewers that under perform so that you can correct the problem to avoid business risks.



Accurate Review Metrics:

View standard reports and export detailed data ☑ duration of the review, health plan, reviewer, case type, level of review and more.

