

Broad impact

eConsults reduce costs, decrease overall healthcare burden and reduce disparities in access to optimal care.

Strong evidence of eConsult efficacy has been collected through review of published literature



Patients

Patients consistently respond favorably to eConsults and experience direct health and cost benefits due to improved care quality.

AUTHORS	PATIENT OUTCOMES
Murthy et al., 2017	In 55% of assessed cases, information from eConsult changed the PCP's clinical treatment plan
Liddy et al., 2016	Patient satisfaction ranging from 78% to 93%
Wasfy et al., 2016	High patient satisfaction, and 75.6% of patients did not require traditional follow-up after eConsult
Callahan et al., 2005	eConsults led to modified diagnosis in 15% of cases, and treatment plan change in 24% of cases
Bui et al., 2004	Patient satisfaction with eConsult-driven healthcare access ranked in the top 21st percentile



Payers

Diverse assessments indicate that eConsults improve patient satisfaction, are comparatively cost-saving and help optimize care delivery.

AUTHORS	HEALTH ECONOMICS
Liddy et al., 2017	Total savings associated with eConsult were estimated at \$1,100.93 per eConsult
Dullet et al., 2017	eConsults were associated with an average travel time savings of 245 minutes, and average cost savings of \$156 per patient
Kirsh et al., 2015	eConsult implementation had a potential travel reimbursement costs savings of of \$2,853,387 over 217,014 eConsults
Bui et al., 2004	Overall PMPM costs were reduced with eConsults (\$126 vs. \$160 in standard care). Lower per PMPM costs were seen for inpatient (\$33.29 vs. \$35.59); specialist referrals (\$21.36 vs. \$26.84); and ER visits (\$3.68 vs \$5.22)



For more information or to request a demo, contact us at info@aristamd.com

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Providers

Clinicians report that eConsult Solutions are easy to use, efficient and improve quality and access to specialists.

AUTHORS	SPECIALTY ACCESS AND CARE OPTIMIZATION
Barnett et al., 2017	25% of eConsults were resolved without a specialist visit
Fort et al., 2017	50.5% of surveyed PCPs made eConsults upon implementation of a program in a safety net system
Kirsh et al., 2015	Percentage of eConsult patients with community center based primary care grew from 28.5% to 45.6% at year 3
Cruz et al., 2015	eConsults improved access to endocrine care without inducing demand
Palen et al., 2012	eConsults led to a 38.2% increase in physicians receiving information from specialists within 3 weeks
Johnston et al, 2017	eConsult utilization reduced projected face-to-face specialist follow-up visits by 40%
Liddy et al., 2016	In 94% of cases, providers rated eConsult as having great or excellent value; 68% percent of eConsults did not require a face-to-face specialist visit
Kim-Hwang et al., 2010	eConsults led to statistically significant reduction in avoidable surgical follow-ups

