

The eConsult Experience

We asked our primary care providers to talk about the many benefits of using Arista MD's eConsult platform to help us tell the story about how eConsults are transforming the delivery of primary care.



AristaMD's eConsult platform provides rapid specialist insight to primary care providers.

Hundreds of providers are successfully leveraging eConsults to increase patient satisfaction, improve access to quality care and reduce healthcare costs.





Increased access to care

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There are many cases where a provider is looking for just a little guidance, as opposed to sending a patient off to a specialist. We can do a lot in clinic with the backup of a trusted specialist to check in and ensure everything is going okay regarding a plan of care. In a hospital, that is easy. However, having this expertise available within a remote clinic, for instance a timely electronic consult, is a huge value added.

Dr. Kevin Ronan

Sr. Manager Quality Assurance, Vista Community Clinic (VCC)



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Reduced unnecessary referrals

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By decreasing unnecessary specialist visits, we are helping to decrease cost of care across the system.

Dr. Dara Richards

CMO, Southwest Community Health Center



Simplified implementation

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During our pilot, our providers' experience was so positive that other providers started to request access for the opportunity to incorporate it into their workflow. Now, all of our providers are engaged at one level or another from our immediate care service, to our adult care even pediatrics, and to some extent our women's clinic.

Dr. Denise Gomez

CMO, North County Health Services (NCHS)

Increased access to care

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What we're finding is that specialists are getting used to expecting a high-quality referral from our clinics. These referrals won't require them to provide primary care in the specialty care setting, which consumes resources better spent and treating a higher acuity population.

Dr. Denise Gomez

CMO, North County Health Services (NCHS)



Enhanced clinical capabilities

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When embraced, eConsults became a tool for providers to help them become a 'Super PCP.' eConsults help PCPs to serve as the sole provider to the patients.

Dr. Christopher Dodd

Chief Care Transformation Officer, ConcertoHealth



Higher quality reporting

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We have been very satisfied with the quality of the reports and the specialists. All have been very trustworthy and informative reports.

Dr. Dara Richards

CMO, Southwest Community Health Center





Improved population health



Timelier access allows us to avoid long standing undiagnosed conditions and keep our patients healthier. In many cases we now are able to determine, within hours, a diagnosis and how to proceed with management of patient.

Dr. Dara Richards

CMO, Southwest Community Health Center



Increased patient satisfaction



I let my patients know I will be consulting a specialist online and will let them know what they say. My patients LOVE that this can be done. Most of them don't want to go to the specialist.

Jennifer Young

NP, Vista Community Clinic (VCC)



Reduced unnecessary referrals



The immediate and tangible impact of eConsults for ConcertoHealth is the ability to avoid unnecessary referrals, while the long-term benefits include avoiding unnecessary admissions and readmissions.

Dr. Christopher Dodd

Chief Care Transformation Officer, ConcertoHealth



Expanded provider education



Being able to use AristaMD for eConsults has been a game changer for our clinicians and patients. Clinicians have enhanced their knowledge to maximize their skill set as a PCP while saving patients the time and inconvenience it takes to go to a specialist's office. Even in those cases where a specialist visit is still necessary, our clinicians can often initiate some treatments or order additional tests prior to the specialist visit based on the e-consultant's recommendations.

Dr. Kelly Motadel

CMO, Vista Community Clinic (VCC)

eConsult Solutions by Arista MD

Transforming primary care. Improving patient outcomes.



Increase access



Lower cost



Improve outcomes



Request a demo of our eConsult Solutions today

Email us at info@aristamd.com

